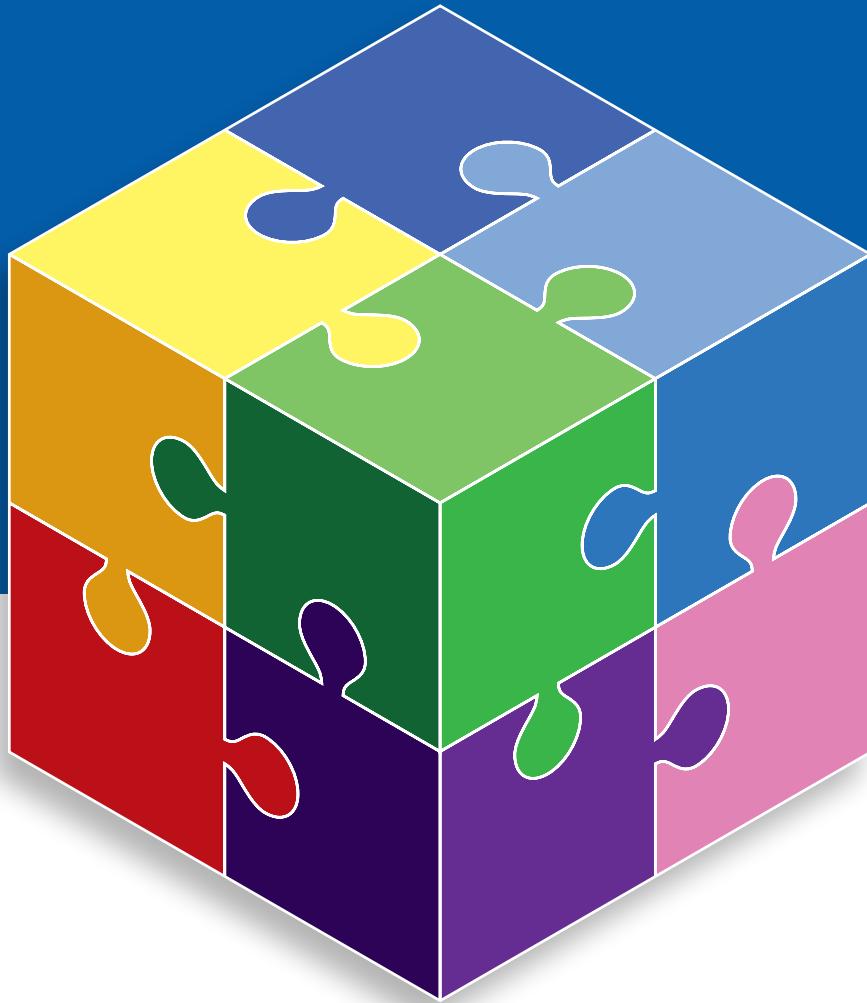# UNILINK

Excellence Through Innovation

AI powered Solutions for Justice

Secure Visits Management

THE HUB OF SECURE VISITS MANAGEMENT

Unilink's **award-winning Biometric Visits Management Solution**, pioneered in 2004, is used in **75% of UK prisons** and other secure facilities to **prevent escapes and streamline visitor management**.

This **fully configurable turnkey system** leverages **biometrics** to **identify and track residents, visitors, and contractors,** enhancing **security and reducing escape risks**. It is ideal for **prisons, secure training centres, immigration removal centres, and secure hospitals**.

By eliminating the need for identification bibs, the system creates a more informal and family-friendly environment during social visits, allowing detainees to wear regular clothing in the visits hall.

> *"The system is one of the best aids to security I have ever seen in the Prison Service: easy, efficient and a work-improving tool. It actually makes things easier for the user."*
>
> Visits Officer

Administrative Efficiency

Managing and booking visits can be complex and time-consuming, with the **constant risk of incidents** involving staff, visitors, and prisoners.

Unilink's **Secure Visits Management System** streamlines the process by enabling bookings via **phone, online, and resident self-service,** while allowing configuration to suit **specific visit rules and resident risk profiles**. By separating high-risk residents' visit times, the system helps reduce volatile situations, enhancing **safety and security** during visits.

The system provides **efficient, reliable, and secure management** of visits for **social, legal, and official visitors**. It automates and synchronizes the movement of people across the site, eliminating paper printouts and other less reliable identification methods.

Designed to be **modular and flexible**, it integrates seamlessly with **Offender Management Systems (OMS)** and third-party applications. Staff registration further allows integration with key/radio vending and access control systems, ensuring **full auditability and improved site security**.

Biometrics and Visits Security

Efficiently managing the visits process, accurately identifying **visitors, tracking their movements, setting alerts, banning individuals**, and **detecting potential drug smuggling** are critical security tasks in all secure establishments.

Unilink's system leverages **fingerprint and facial recognition biometrics** to register both **residents and visitors**, ensuring **secure identity verification** against scanned and stored ID documents. This enables reliable identification of all individuals entering and exiting the facility.

By verifying visitors at **regular checkpoints**, the system **tracks movements** and helps prevent potential escapes along the visits route. This not only **enhances overall security** but also creates a **safer environment for staff, visitors, and residents**.

Biometric checks are fast and efficient, reducing queue times while deterring unauthorized activity.

Intelligence and Analytics

Advanced **intelligence reporting** identifies unusual visiting patterns, such as individuals visiting multiple prisoners, allowing security teams to **detect and prevent potential risks**.

The system includes a **fully searchable database** with an **integrated report-writing tool**, enabling **in-depth intelligence** gathering on prisoners, detainees, and visitors.

UNILINK'S CUSTOMERS INCLUDE

Ministry of JUSTICE | HM Prison & Probation Service | National Offender Management Service | Home Office | UK Visas and Immigration | KRIMINALOMSORGEN | Government of South Australia

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