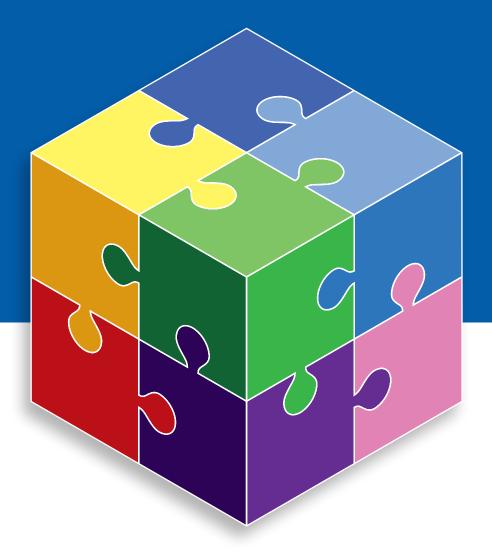


**Excellence Through Innovation** 

# Al powered Solutions for Justice



# **Probation Case Management**



Intervention Scheduling & Management



Assessment Tools



Community Service



Probationer Reporting App

### **Transforming Probation Services with Unilink**

With decades of experience in delivering enterprise-class software to UK probation services, Unilink has developed a modern, intuitive, and user-friendly interface that enhances efficiency, streamlines communication, and simplifies workflows. The system delivers significant time savings for staff, improves logistics and processes, and ensures greater accessibility.

Unilink's highly innovative system design integrates cutting-edge probation practices with deep domain knowledge of data models, policy, and legislation. This expertise enables a solution that is both robust and adaptable, aligning with the evolving needs of the sector.

Configurable dashboards provide users with clear, relevant information, reducing complexity and supporting a collaborative, high-performing workforce. By defining clear roles and responsibilities, the system enhances productivity while adapting to remote delivery models, easing the burden on staff.

As a **holistic**, **integrated offender management solution**, Unilink's platform is designed to empower probation professionals, ensuring they can provide the **best possible service to offenders** while enhancing public safety.

"Omnia made a significant difference to the productivity of professionals because it was designed by the users for the users."

David Hood, MTC Novo

# Scheduling & Management

Unilink's system supports a full directory of services and interventions, including partner organizations and the private sector, enabling seamless scheduling and delivery. From accredited groupwork sessions to complex logistics involved in community service projects and placements, the system simplifies the coordination of programs.

Fully integrated with offender management, the scheduling tools provide a transformational approach to probation practice. The platform's user-friendly software and mobile apps streamline intervention delivery, making managing people, programs, and resources more efficient and effective.

#### **Assessment Tools**

Unilink has extensive experience in embedding risk assessment tools, whether in-house or third-party, into offender management systems. This integration reduces staff workload, improves process efficiency, and enhances accessibility and performance. By streamlining workflows and increasing interoperability, the system delivers a smarter, more effective approach to risk assessment.

## **Probationer Reporting App**

The mobile reporting app provides a remote alternative for probationers when in-person attendance is not feasible. It includes calendar integration, secure messaging, video capabilities, and geolocation monitoring, ensuring compliance while offering flexibility.

The system also allows for diary management, appointment adjustments, and conflict resolution, improving overall scheduling efficiency

## **Community Service**

The delivery of Community Service (Unpaid Work) requires a flexible and intelligent system that adapts to different providers and service user profiles. Unilink simplifies administration and logistics by offering intuitive dashboards and operational-level screens to efficiently manage projects and placements.

The system provides a clear view of all offenders with UPW sentences, allowing staff to easily allocate individuals to projects, update records in bulk, and print daily attendance sheets. Non-compliance management is seamlessly integrated through configurable workflows and automated tasks, ensuring consistent enforcement and oversight within the Community Service module.

